FALL LEAF COLLECTION PROGRAM

Public Services staff are geared up for its leaf collection program that will begin on November 4, 2019 and run through December 13, 2019. During this time each household will have two pickups, one near the beginning and one near the end of the program.

Residents can place any volume of leaves, sticks smaller than 2" diameter, grass clippings or other organic debris out for pick up as part of this program. We ask that residents push the organic material to the curb lawn where it will be picked up by City crews.

Please avoid placing leaves near mailboxes, utility poles, landscaped areas, or over or directly adjacent to storm sewer drains.

Leaves must be placed out by 7:00 a.m. on the Monday of the week designated for your area. You can find a collection map and schedule on page 5. Please do not report missed collections until the crews have made a complete sweep through your section. This best utilizes crew's time and efforts, and ensures the most productivity.

This program is dependent on the weather, and the schedule may vary depending on snow, when leaves fall, and other considerations. Snow and freezing weather can make it difficult or impossible to collect leaves and this can cause program delays. Depending on these factors, the second pickup may not occur for some or all areas. Should this happen, residents can store leaves until April 2020 when they can be collected during the Spring Clean Up. Leaves can also be taken to private drop off sites (who charge a fee for this service). Please see the fold out section for private drop-off locations.

There will be no pick-ups on Monday, November 11th; Thursday, November 28th; and Friday, November 29th.
Empty, Clean and Dry

We've created a simple, new message, making it easier for all of us to recycle

Empty. Clean. Dry.

Recommended Recyclables

- Office paper
- Cardboard
- Cereal Boxes
- Junk Mail
- Magazines
- Newspaper
- Aluminum Containers
- Soup cans
- Beverage Cans
- Steel Containers
- Beverage Bottles
- Condiment Bottles
- Detergent Bottles
- Milk Jugs
- Plastics #1 - #7
- Shampoo Bottles
- Dairy Tubs
- Glass Bottles
- Jars

Non-recyclable

- Aerosol cans
- Plastic bags
- Batteries
- Stickers/Address labels
- Food waste
- Tissue
- Napkins
- Styrofoam
- Medications
- Paper towels
- Glass windows

The recycling model in America has changed, and as a result, how we recycle matters more than ever. The quality of what we put in the cart is an important place to start. Did you know that one partially used ketchup bottle, that isn't quite empty when recycled, can contaminate the other recyclables within that recycling container, rendering all of those items non-recyclable? For this reason, we ask that you adopt these 3 simple recycling behaviors:

EMPTY
Make sure recyclables are EMPTY of all contents.

CLEAN
Make sure recyclables are CLEAN of any residue that could contaminate other materials.

DRY
Make sure your recyclables are DRY before placing them in the recycle cart. This helps keep paper dry and ready for recycling.

Never miss a collection again.
Download the FREE app on your app store today!

recycle coach

Hi, today you have three events

- Recycling
- Paper
- Cleaning

Download on the
App Store
Google Play
Collection Day
Your recyclables should be placed at the curb by 6:00 a.m. on your scheduled collection day. Do not set them out sooner than the day before collection. Remove your recycling carts from the curb on or before 11:00 p.m. on the day of your collection. Missed collections must be reported by calling 269-337-8215, emailing recycle@kalamazoo.org or via the Recycle Coach app within 48 hours.

No recycling cart? No problem!
If you do not have a recycling cart, please call 269-337-8215, email recycle@kalamazoo.org or request via the Recycle Coach app and we will arrange for one to be delivered.

Multi-Unit Recycling
Kalamazoo offers a multi-unit recycling program for the managers, owners and occupants of residential properties with five or more units. The program offers a variety of container sizes, with collections ranging from weekly to monthly depending on the volume of materials recycled. Multi-unit recycling collects the same materials as the curbside program and offers 24-hour access to residents. If you are not currently participating in the City's recycling program, call (269) 337-8215 to start today!

Recycling Drop-Off Option
In addition to scheduled curbside recycling, residents and taxpayers of the City of Kalamazoo have the option to drop off the same recyclables to:
Republic Waste Services
3432 Gembrit Circle
HOURS
- Monday through Friday: 8:00 a.m. to 5:00 p.m.
- Saturday: 8:00 a.m. to 12:00 noon
Questions? Please call (269) 373-4070

FREE DISPOSAL
RED MED
at Police Stations in Kalamazoo County
MEDICATION DISPOSAL KALAMAZOO • FAST • FREE • SECURE
VISIT redmedboxes.com FOR LOCATIONS & HOURS

DON'T LEAVE WASTE IN A PUBLIC SPACE!
Follow the rules and use city services when disposing of waste and recycling!

PROTECT OUR GROUNDWATER
It's what we drink!
WE ACCEPT FOR RECYCLING:
Home & Auto Cleaners, Chemicals, & Pesticides
Electronics & Batteries
Fluorescent & LED Bulbs
Visit: kalcoun ty.com/hbw
Call: 373-5211
Email: hhwcenter@kalcoun ty.com
for detailed materials accepted and FREE recycling participation areas.

recycle not trash...
Avoid Costly Fines and Enforcement Action

Help keep our City clean and inviting! Your neighbors and fellow residents will appreciate it, City staff can focus their energy on other projects and programs, and you can avoid fines or other enforcement. Remove unsightly trash, litter and garbage from your property, and make sure you maintain and store your garbage containers properly and place them out at the appropriate times.

Curblawn Nuisances — Furniture, trash, brush or any other unsightly material that is placed in the curblawn within the public right-of-way, outside the time frame allowed for quarterly collection, is considered a public nuisance and subject to immediate corrective action by the City without notice. The clean-up cost is billed to the property owner of record. If you are tired of looking at an unsightly mess on a curblawn in your neighborhood, please report the violation by calling the nuisance enforcement hotline at (269) 337-8221.

Porch Violations — Open porches and decks are not permitted to be used as storage areas. Furniture constructed for interior use is not allowed to be stored or used outside or on open porches (this includes open covered porches). Properties in violation are subject to a violation notice, including a $77 fine. If the violation is not corrected, further enforcement action (with additional costs) may be taken until remedied. Call (269) 337-8221 to report illegal outdoor storage and/or porch violations.

Tall Grass/Weeds Enforcement — Weeds and grasses that have grown to a height of 8 inches or more, as well as noxious weeds of any height (poison ivy, oak, etc.) are considered a public nuisance. Properties found in violation will receive a correction notice, which is accompanied by an escalating fee. The first notice of the season is $127, the second $177, the third $227, and fourth and subsequent notices are $277 each. This increase was approved by the City Commission to highly motivate property owners to maintain their own properties. After the notice is received, if the property owner does not correct the violation, the city will send the mowing contractor, which will be accompanied by another charge for that service. To report weed and tall grass violations, please call the 24-hour hotline at (269) 337-8847 and provide the address of the property (or some other description of the location) that will help the inspector find the violation.

Trash on Private Property — Property owners who leave trash on their property may receive a nuisance violation notice from the City, which includes a $77 fine. The owner has ten days from the date of the notice to take corrective action to remove the trash, junk or debris. If the nuisance is not removed from the property within ten days, the City will take corrective action, dispatch a contractor to remove the nuisance, and bill the additional expense for removal to the property owner. Please call (269) 337-8221 to report trash violations.

Garbage Container Storage — Garbage containers must be stored on private property no closer to the street right-of-way than the nearest vertical roof-supporting member of the main structure on the property (generally the front of the house). The lid or cover must be kept closed to ensure a tight seal on the container. Containers that are improperly located, have their lids open or have garbage spilling out, may be subject (without notice) to immediate corrective action by the City, with the cost of that action being billed to the property owner.

Garbage Container Placement at the Curb — Garbage containers may be placed on the curblawn, or street side if there is no curb, no sooner than 8:00 p.m. the day before the scheduled collection day; and the garbage container must be removed from the public right-of-way no later than 11:00 p.m. on the collection day. Garbage containers placed out too early, left out, or stored improperly past 11:00 p.m. on the scheduled collection day, may be subject to immediate corrective action and will result in a cost recovery fee.

Are You Renting?

Did you know that all rentals in the City of Kalamazoo must be registered and certified? It is the responsibility of the property owner to register the property with the Community Planning and Economic Development department and schedule periodic inspections to receive a Certificate of Compliance. It is a tenant’s responsibility to help maintain good housing conditions and immediately report any problems to the landlord. You can check if the property where you live is registered online at www.kalamazoo.org/rental (look for Rental Database Search) or by calling (269) 337-8026. If you find that it is not registered, email kzoorentalprogram@kalamazooocity.org or call (269) 337-8026.
QUARTERLY BULK TRASH COLLECTION

Bulk trash pick-up will take place during the months of March, June, September and December.

Place items intended for pick-up at or near the curb no earlier than 7:00 a.m. the day before the scheduled pick-up and no later than 6:00 a.m. the day of your scheduled pick-up.

All items not picked-up, for any reason, must be removed from the curbside within two days following the completion of the regularly scheduled pick-up for the area.

If items are placed at the curbside too soon, or left out on the curbside on days other than those allowed for quarterly bulk trash or monthly brush collection (May-October), the City may take immediate enforcement action (without notice) and bill the clean-up cost to the property owner.

To report a missed bulk trash collection call (269) 337-8215 within 48 hours of the scheduled collection, or report via the Recycle Coach app.

ACCEPTABLE ITEMS: up to 7.5 cubic yards of bulk trash material (large household items that will NOT fit in your regular household trash, for example: mattresses, couch, dresser, table, chairs, lamps, etc.) will be accepted from each residential property during the months of March, June, September and December. Items must be neatly stacked in the curb-lawn no later than 6:00 a.m. on the scheduled day of pick-up.

UNACCEPTABLE ITEMS: Due to potential health risks, items placed in black plastic bags will not be accepted. Bulk items must be placed in open boxes or clear plastic bags. More than 7.5 cubic yards of household junk and debris, garbage, human waste, yard waste, dead animals, tires, large auto parts, rocks, sand, glass, concrete, remodeling/renovation materials, or loose piles of junk that could fit in with regular household trash will NOT be taken.

2019 Brush Collection Ends In October

Brush pick-up for 2019 will end in October on the scheduled pick-up day for your street. Find your pick-up day on the collection schedule map. Branches, twigs and other tree trimmings can be no longer than 4 feet in length and 2 inches in diameter. All branches, twigs and tree trimmings must be securely tied in a bundle with strong rope or twine (no wire), in open boxes or biodegradable bags (no plastic bags). Keep brush separate from bulk and regular household trash.

Each bundle can be no wider than an arm’s length and no heavier than 50 pounds. A maximum of 7.5 cubic yards will be collected May-October. Loose piles of limbs, branches and tree trimmings will not be collected! No leaves, dirt, soil, rocks, stones, bricks, concrete, sod, mulch or construction or demolition debris of any type will be collected.

If you have questions about brush collection, or if you want to report a missed pick-up, please call (269) 337-8215 or email recycle@kalamazoo.city or download the Recycle Coach App.

Missed collections must be reported within 48 hours.
**FALL HYDRANT FLUSHING**

The 2019 Fall Hydrant Flushing Program will begin Sunday, September 15, 2019. Daytime flushing is from 7:30 a.m. to 3:00 p.m. and evening flushing from 10:00 p.m. to 5:00 a.m. Flushing does not affect the safety of the water supply. However, tap water may appear cloudy or discolored immediately after flushing. The City Public Services Department recommends residents run cold water in a utility sink or tub until it runs clear again. See the map for the fall schedule.

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**FALL LEAF COLLECTION**

Residents can place any volume of leaves, sticks smaller than 4' in length and 2" diameter, grass clippings or other organic debris at the curb as part of this program. We ask that residents push the organic material to the curb lawn where it will be picked up by City crews.

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**FALL LEAF COLLECTION SCHEDULE**

<table>
<thead>
<tr>
<th>Section</th>
<th>1st Pick-Up</th>
<th>2nd Pick-Up</th>
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</thead>
<tbody>
<tr>
<td>1, 4, 7</td>
<td>Nov. 4 - 8</td>
<td>Nov. 25 - 27</td>
</tr>
<tr>
<td>2, 5, 8</td>
<td>Nov. 12 - 15</td>
<td>Dec. 2 - 6</td>
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<tr>
<td>3, 6, 9</td>
<td>Nov. 18 - 22</td>
<td>Dec. 9 - 13</td>
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*Please note no pick-up on Nov. 11 or Nov. 28 - 29*
SEASONAL HIGHLIGHTS continued

SIDEWALKS

The City of Kalamazoo has changed the sidewalk snow removal ordinance. The new ordinance requires the owner or occupant of a property to clear snow from the sidewalk adjacent, abutting or adjoining their residence within 48 hours of its accumulation. The occupant or owner will also be responsible for applying sand, salt, salt blast or similar material to prevent it from being slippery within 12 hours of its accumulation. Any person in violation of the ordinance will be responsible for a municipal civil infraction and subject to a fine of $50 for the first offense, $100 for the second offense and $200 for a third offense within a six month period. For more information regarding this ordinance please visit the City’s website at: https://ecode360.com/9657614

Help Us Keep Our Sidewalks Usable for Everyone!

When sidewalks aren’t cleared, it can make it hard for some of our neighbors to get to where they need to go. As property owners or occupants it is our duty to make sure that we keep the sidewalks in front of our property clear of debris and snow. It’s also important that we keep our lawn and curb lawn mowed so that grass doesn’t grow over onto the sidewalk.

CURB LAWN MOWED  SIDEWALKS CLEARED OF DEBRIS  SIDEWALKS CLEARED OF SNOW  EVERYONE CAN USE!

With sidewalks clear and lawns mowed, our neighbors can easily get to the places they need to go. Thank you for doing your part to keep our sidewalks usable for everyone!

For detailed sidewalk maintenance requirements and enforcement information, refer to the City of Kalamazoo’s Code of Ordinances, sections 33-47 and 33-58.

STREETS

Public Services personnel plow streets in sequence of major streets, local streets, dead ends, alleys and cul-de-sacs. City of Kalamazoo staff make every effort to have major streets cleared within 24 hours, locals, dead-ends, alleys and cul-de-sacs within 48 hours of a snow fall. If your street has not been plowed and it is within the time frame for your street you can report it by calling 269-337-8731.

Please note the City will not take reports of misses before the 24/48 hour timeframe.

City of Kalamazoo’s first priority is to have public streets cleared of snow so motoring traffic can safely travel on City streets. Vehicles parked on City streets impact snow removal activities. Please be attentive to parking restrictions in place for your area. Violators will be towed at the owner’s expense.

During plowing activities driveways that have already been shoveled may become filled back in with snow. Please see the diagram below on shoveling your drive in a fashion that will help property owners avoid substantial additional work once plows have gone through.

Who Do I Call?

- Water/Billing (269) 337-6140
  Switch a service/account into another user’s name. Account billing and customer service.

- Water/Sewer Emergency (269) 337-8148
  A tree in the City’s right-of-way needs trimming, removal, or inspection.

- Water Supply/Quality (269) 337-8756
  Questions/concerns about water.

- Wastewater Treatment Plant (269) 337-8701
  Concern about current construction or a street that requires repair.

- Engineering/Street Construction (269) 337-8601
  Report traffic signals that are burned out, malfunctioning, etc.

- Traffic Signals (269) 337-8601
  Report traffic signals that are burned out, malfunctioning, etc.

- Sidewalk Concerns (269) 337-8731
  Call Consumers Energy or visit them online at consumersenergy.com

- Solid Waste & Recycling (269) 337-8215
  Get a recycling bin and find your pick-up dates for recycling, bulk trash.

- Potholes (269) 337-8731
  Call Consumers Energy or visit them online at consumersenergy.com

- Streetlights
  800-477-5050
  Call Consumers Energy or visit them online at consumersenergy.com

Lead and Copper Program

The City offers free lead and copper testing kits to City of Kalamazoo water customers. In an effort to streamline the City’s Lead and Copper program and respond timely to customers, the City requests that all calls and inquiries be directed to (269) 337-8650.

Private Pick-up Services

Several local waste haulers offer yard waste collection for a fee:
- Republic Waste Services – (269) 373-4070
- Best Way Disposal – (269) 388-3300
- Waste Management – 800-786-9696

Private Drop-off Sites

The following companies accept yard waste for a fee:
- Best Way Transfer Station – (269) 388-3300, 2600 Miller Rd.
- Kalamazoo Landscape Supply – (269) 375-8000, 5111 S. 9th St.
- Mulder’s Landscape Supplies – (269) 345-6900, 3333 Ravine Rd.
Environmental Concerns Committee

If you are a resident of the City of Kalamazoo and have an interest in environmental issues, you are invited to become a member of the City of Kalamazoo Environmental Concerns Committee (ECC). The ECC meets once a month and monitors significant environmental trends affecting the City of Kalamazoo regarding environmental matters. The Committee also serves as a citizen's forum for environmental issues, such as the State of Michigan law that bans the general sale and use of phosphorus-containing fertilizers on residential or commercial lawns (unless it meets an exemption). For more information on this issue, visit www.michigan.gov/mda-fertilizer.

ECC membership applications can be obtained by calling the City Clerk's Office at (269) 337-8792 or by emailing cokcityclerk@kalamazoo.org. Applications can be obtained from the City of Kalamazoo website. Visit www.kalamazoo.org and click on the ‘Boards and Commissions’ link under the Department’s tab on the right side of the homepage. If you have questions, call John Paquin at (269) 337-8737 or ppaquin@kalamazoo.org.

Stormwater Management Program

The City of Kalamazoo applied for the reissuance of its National Pollutant Discharge Elimination System (NPDES) MS4 Stormwater Permit. The City’s Stormwater Management Plan Summary Table can be found on its website: www.protectyourwater.net in the Stormwater section, along with a lot of other water quality information – including many tips on how you can help prevent pollutants from reaching the surface water and groundwater. You may comment on the information provided using the Contact Page.

Stormwater quality depends on and involves a lot of different factors — construction stormwater runoff, post-construction runoff, illicit discharge elimination, managing municipal operations associated with their potential impact to stormwater (street sweeping and winter road management), soil erosion and sedimentation control, site plan review, storm sewer infrastructure maintenance and cleaning, and public education and outreach.

Please remember: “What Gets to the Street, Gets to the Creek.”

Feedback
Give us your thoughts, ideas, questions, or concerns on solid waste, recycling, or code enforcement issues.

- Hours: Monday through Friday, 8:00 a.m. to 4:00 p.m.
- Phone: (269) 337-8660 | Fax: (269) 337-8533
- Email: burlinghamv@kalamazoo.org

SAVE THIS NEWSLETTER: IMPORTANT WASTE/RECYCLING INFORMATION ENCLOSED!